

HRD Network InfoExchange

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2008-2009

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California & Nevada Credit Union
Leagues
Rancho Cucamonga, CA

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Associate Board Member

September 7, 2009

Where People and Ideas Meet

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Surviving the Economic Jungle: Bright Ideas and Best Practices



Northern California
Wednesday, September 23rd
San Mateo Credit Union
9:00 a.m. - 3:30 p.m.

**Free for HRD Network
members and just \$15.00
for non-members.
Reserve your spot today!**

Southern California
Thursday, September 24th
LA Police Credit Union
9:00 a.m. - 3:30 p.m.

www.hrdnetwork.org

STIMULATING GROWTH ● PROMOTING EDUCATION ● SHARING IDEAS ● CREATING VALUE



HRD Network Brown Bags



Central California Area

Contact Shonna Shearson at Kern Schools FCU (661) 833-7944 or shonna.shearson@skfcu.org for information on the next scheduled meeting.

Inland Empire Area

Contact Emily Pearl at Service Plus CU (909) 680-1998 x104 or epearl@servicepluscu.org for information on the next scheduled meeting.



Beach Cities Area

(Formerly Long Beach/South Bay Area)

Contact Therese Levkulis at LBSFCU (562) 598-9007 x5210 or tlevkulis@lbsfcu.org for information.

Los Angeles Area

Super Brown Bag

When: Thursday, Sept 24, 2009
Where: LA Police FCU
Time: 9:00am-3:00pm
Topics: Leading Organizational Change * Navigating Employee Pay in Crazy Times * Industry Issues-Strategic Impact on HR & Training Initiatives
RSVP to Janet Gaspard at LA Police FCU (818) 779-3316 or jgaspard@lapfcu.org.

Orange County Area

Coordinator Position Vacant

San Diego Area

Contact Jose Ng at USA FCU (858) 831-8100 x511 or jng@usafed.org for information on the next scheduled meeting.

San Francisco Bay Area

Super Brown Bag

When: Wednesday, Sept 23, 2009
Where: San Mateo CU 350 Convention Way, Redwood City, CA
Time: 9:00am -3:00pm
Topics: Leading Organizational Change * Navigating Employee Pay in Crazy Times * Industry Issues-Strategic Impact on HR & Training Initiatives.

When: Thursday, Nov 5, 2009

Where: TBA

Time: 9:00am - 12:00pm

Topics: Affirmative Action & Upcoming Legislation Changes for 2010

RSVP to Rebecca Nixon at San Mateo CU (650) 562-1223 or rnixon@smcu.org.

Sacramento Area

Contact Jenee Rawlings at Yolo FCU (530) 669-6321 or jrawlings@yolofcu.org for more information on the next scheduled meeting.

Southern Nevada Area

Contact Ann Johnson at Silver State Schools CU (702) 697-8025 or amj@silverstatecu.com for information on the next scheduled meeting.

Trainers Network Northern California

Super Brown Bag

When: Friday Oct 16th
Where: Addison Ave FCU
Time: 9:00am-12:00pm
Topics: Training ROI & Leadership Development
RSVP to Rebecca Nixon at San Mateo CU (650) 562-1223 rnixon@smcu.org or Erick Ruiz at ruiz.erick@yahoo.com

Trainers Network Southern California

Contact
Kate McPike
at the
California/Nevada
Credit Union League
(909) 581-3434 or
katem@ccul.org for
more information on
the next scheduled
meeting.

Mark your
calendar and plan to
join your
colleagues
at these
FREE
Brownbag
meetings!

HRD NETWORK INFORMATION EXCHANGE

The next InfoExchange will be sent out on **Monday, Sept 21st, 2009**. HRD Network Members should submit their job postings by the Friday before. Please send your job posting along with your logo in a pdf file to Nanette Daló at Allied Healthcare FCU at ndalo@ahfcu.org.

Job Listings & Resumes

IHRD Network Members: If you would like information on how to place an ad with the HRD Network, contact Nanette Dalo at:

(562) 933-0378 * Fax (562) 933-0921 * e-mail: ndalo@ahfcu.org

Please send requests of 200 words or less by Fridays at Noon.

All members of our Job Placement Service are Equal Opportunity Employers M/F/DV.



Point Loma Credit Union, based in San Diego, is seeking a Financial Assistance Department (Collections) Manager.

Job Duties:

The FAD Manager will manage and direct the day to day activities of the department in order to minimize loan delinquency and achieve credit union business goals. The successful candidate will have strong hands-on knowledge of all types of Collections, as well as a proven track record of measurable success. Will successfully coach and manage the Financial Assistance Department to ensure that all departmental goals are met while maintaining morale. Duties will also include the oversight of all legal and accounting processes for the department.

Requirements:

Minimum of three years in a similar management position in the credit union or banking industry.

Prior Leadership experience directing a team to accomplish established goals.

Current working knowledge of all State and Federal collections regulations, including FDCPA, bankruptcy, repossession, and foreclosure laws.

Excellent computer skills, including Windows, Outlook and Excel. Experience with OnBase, TopNotch or other similar financial assistance platforms or programs is highly desirable.

Bilingual English Spanish is preferred.

Please submit resume to hrd@plcu.com or by fax to 858-495-7125

[090709-100509]



**LOS ANGELES
POLICE**
FEDERAL CREDIT UNION

The Los Angeles Police FCU (\$695M) is seeking:

FRAUD SPECIALIST

POSITION PURPOSE & SUMMARY

The primary purpose of this position is to assist Los Angeles Police Federal Credit Union live out its mission, "to enhance the quality of life for the Los Angeles Police Department family by serving as a trusted partner providing rewarding financial solutions through exceptional service." To achieve this purpose, this position must provide outstanding service to both internal and external members. Responsible for ensuring the delivery of our Service Promises and maintaining the Credit Union's Quality Service Standards in every situation.

Under the direction of the Vice President of Risk Management, works with key business stakeholders throughout the Credit Union to develop, test and assist with the implementation of fraud prevention and detection controls to improve the Credit Union's management of fraud risk.

Demonstrates and maintains an up-to-date knowledge of and ensures on-going compliance with applicable regulatory requirements, such as BSA, OFAC, CIP, and internal policies and procedures.

Be an active/supportive participant in all service training. Utilize tools as they are made available.

QUALIFICATIONS

Education: Bachelor's degree from a four-year college or university preferred with emphasis in Accounting, Finance, Business Administration, or Economics.

Training and Experience: Three to five years' relevant experience in a financial institution, or other analysis, auditing, fraud investigation or loss prevention experience. CFE designation preferred.

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Required License and/or Documentation: Valid California driver's license and proof of current insurance coverage. Working knowledge of federal and state regulations and other laws pertaining to credit unions preferred.

Please apply to:

Los Angeles Police Federal Credit Union / Human Resources Department / Job Code:HRD/Fraud Specialist
16150 Sherman Way, Van Nuys, CA 91406

E-mail: jobs@lapfcu.org / Fax 818/782-9356

To learn more about the Los Angeles Police Federal Credit Union, please visit our website at <http://www.lapfcu.org/>

No phone calls, please. LAPFCU is an Equal Opportunity Employment

[090709-100509]



Join the most successful credit union serving the entertainment industry! First Entertainment Credit Union has over \$800 million in assets and more than 40 years of continuous growth and financial stability.

As the Branch Manager, you will be the key player in ensuring the successful operations of one of our busiest branches, the Burbank Branch. This position reports to our Vice President, Branches.

Your primary responsibilities will include:

Providing enthusiastic leadership and guidance to your branch staff while meeting or exceeding branch goals.
Successfully growing new membership by supporting business development efforts in Burbank and the surrounding communities.
Providing excellent member service both internally and externally, focusing on teamwork.
Educating members or potential members on products and services while offering comprehensive solutions to meet their needs.
Ensuring all State, Federal, and internal compliance requirements are met.

You will need a minimum of five years of hands-on branch management experience in a mid-size or larger credit union or bank branch. Proven sales and service success. Business development and lending experience preferred but not required. Branch hours are Monday through Friday though on occasion you will be required to help support another branch with a six day operation.

First Entertainment Credit Union offers a professional, friendly, and cohesive working environment while offering competitive pay and superior benefits. Benefits include paid sick/vacation time, paid holidays, paid medical, dental, vision, and pharmacy benefits. We also offer a retirement plan with an excellent profit sharing plan, LTD/AD&D, and a rich Life Insurance plan. Log onto our website at www.firstent.org to learn more about First Entertainment.

If you are excited about this opportunity, email your resume to jobs@firstent.org and include in the subject line "Branch Manager." Resumes sent via fax should be sent to: (323) 851-2175. No relocation available and principles only.

[081709-091109]



Point Loma Credit Union, located in San Diego, CA is seeking a experienced Training Manager.

Job Duties:

Plans, develops, coordinates, implements and administers a variety of learning programs. Applies a complement of training based on needs assessments, best practices, and evaluation of program cost-effectiveness. Prior financial institution experience is desirable. Will facilitate training in multiple locations as needed.

Requirements:

Three years directly related experience including use of a complement of job knowledge and skills training.
Related college degree or equivalent experience.
Strong communication, leadership, organizational, analytical, presentation, group facilitation and problem solving skills.
PC skills including word processing, spreadsheets, presentation graphics and multimedia.
This position is based out of our Kearny Mesa administrative offices, and reports to the Executive Vice President of Operations.

Please submit your resume via email to HRD@plcu.com.

Point Loma Credit Union is an equal opportunity employer. D/V/M/F.

[081709-091109]

**Shirley Premont**

2318 Huntington Lane, Redondo Beach, CA 90278

Office Phone: 310.577.9545 | Mobile Phone: 310.871.9994

Email: spremont@spacecycles.net

OBJECTIVE

To utilize my fifteen plus years experience in strategic planning, public relations/marketing, business development and sales. Objective is to contribute substantially to the goals and prosperity of the credit union industry and its management.

Profile: A definite leader and team player who is persistent and personable.

QUALIFICATIONS

- * Fifteen plus years of experience in marketing/sales, strategic planning, public relations and business development.
- * Expert in delivering large and small group presentations.
- * Expertise in written communication—published in trade journals, magazines and other publications.
- * Experienced as a project manager, overseeing the creation and implementation of both highly effective projects and plans for organizations.
- * Results-focused professional with extensive experience in overseeing successful marketing, business development, and sales efforts.
- * Developed several programs and management plans for skilled nursing centers and hospital centers.

PROFESSIONAL EXPERIENCE

Allied Healthcare Federal Credit Union, Newport Beach, CA

BUSINESS DEVELOPMENT DIRECTOR (Part Time), 2008–Present

- * Responsible for the majority of new business – SEG {Select Employee Group} acquisition and contributes to sustainable asset growth.
- * Meets with SEGs, mainly hospitals and healthcare groups, including HR Directors and other executives updating them on rates, accounts, loan information and other relevant information. Acts as liaison with current SEG base in communications and most interactions.
- * Communicates with the NCUA in SEG addition information and/or overseeing charter changes.
- * Arranges and meets with healthcare and service-related companies to initiate membership for SEGs and complete the process. As business development director, responsible for acquiring 2/3 of the 33 new SEGs in 12 months.
- * Creates and activates many of the public relations and marketing programs, that include:
 - * Magazine Advertising
 - * Press Articles
 - * Email Campaigns to SEGs
 - * SEG Mailings

Chico's FAS, Inc., White House/Black Market Store, Marina del Rey, CA

Assistant Manager, 2008

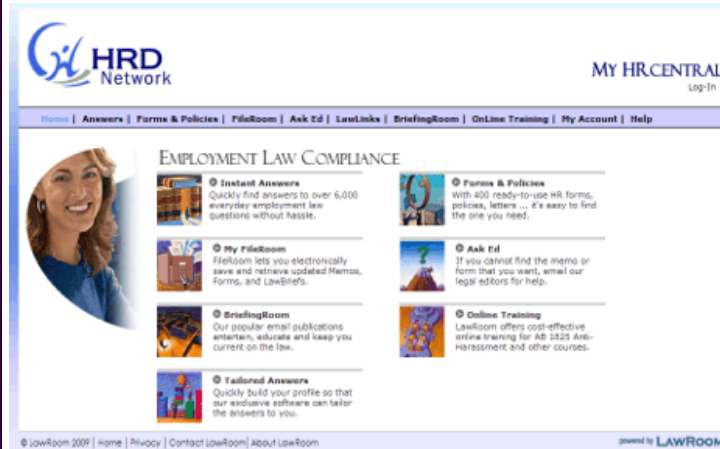
- * Responsible for helping/motivating sales associates to complete sales transactions and daily tasks.
- * Responsible for calculating the opening and closing figures and daily sales reports.
- * Responsible for closing registers and completing bank deposits/transaction paperwork.
- * Responsible for assisting customers in their selections and selling merchandise.
- * Responsible for store appearing professional with merchandise being properly displayed.

Please refer to the resume attached to this email.



INTRODUCING MY HRCENTRAL - A HRD NETWORK SPONSORED BENEFIT

Starting this week, HRD Network introduces **My HRcentral**, its own private labeled website whenever you want to access the benefits of the program you presently enjoy from LawRoom. Here's a peek at the website:



YOUR PRESENT SPONSORED MEMBERSHIP INCLUDES:

- ▶ 3 concurrent users to access the program
- ▶ Weekly email updates to keep you current and challenged
- ▶ 6 company-wide annual memos (answers) & 6 forms (policies etc)
- ▶ On-demand Updates: online courses on changes in the law
- ▶ Access to 400 forms and policies to help you manage your business
- ▶ Electronic FileRoom to store briefings, memos, forms and policies
- ▶ **15% discount** for Business membership upgrade to unlimited access

WHY YOUR COMPANY PROFILE IS IMPORTANT

The only online resource with customized answers!

LawRoom's proprietary technology **tailors answers** to your company-- instantly and in writing. Plus, the answers **comply with both California and Federal law**. But, to enjoy customized answers, you must create a profile, which takes less than 5 minutes and is confidential. For non-California employees, you can get the National library (fed law).

800-652-9546

sales@lawroom.com

Walnut Creek, California

LawRoom also provides online training for AB 1825 and other courses.

Where People and Ideas Meet

Serving Human Resources and Training professionals in Credit Unions in California, Nevada and Utah since 1986.

• HRD Network • P.O. Box 910 Redwood City, CA 94064-0910 • hrdnetwork.org •

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PO Box 910
Redwood City, CA
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www.hrdnetwork.org

